

TIME

Monday – February 25, 2019

4:00 pm – 6:00 pm	Registration & Badge Pickup – Vineyard Room
6:00 pm – 8:00 pm	ENGAGE Salud! – Sonoma Valley Room Welcome to Sonoma Wine Country! Tempt your taste buds as we kick off ENGAGE 2019 with local wine and food at our opening reception. This will be a fun interactive evening for networking with professional connections while enjoying the culinary flavors of the region. Salud!

TIME

Tuesday – February 26, 2019

7:30 am – 9:00 am	Morning Mingle & Breakfast – Pavilion
9:00 am – 9:15 am	ENGAGE 2019 Kickoff – Pavilion
9:15 am – 9:45 am	Opening Keynote: Disruption in the Insurance Industry: Are We There Yet? <i>Sharon Ludlow, Corporate Director and Executive in Residence, Global Risk Institute</i>
9:45 am – 10:15 am	Opening Keynote: Viewing Insurance Through a Transformational Lens <i>Karen Furtado, Partner, Strategy Meets Action (SMA)</i>
10:15 am – 10:30 am	Break – Pavilion
10:30 am – 11:15 am	Keynote: Evolution Toward a Future State of Insurance <i>Alec Miloslavsky, Chief Executive Officer, EIS Group</i>
11:15 am – 12:00 pm	General Session: Roadmap to our Next-Gen Platform <i>Michael Dwyer, Chief Technology Officer and Executive Vice President, Engineering, EIS Group</i>
12:00 pm – 1:15 pm	Lunch – Pavilion
1:15 pm – 2:00 pm	General Session: Product Roadmap Update <i>Rowshi Pejooch, Executive Vice President, Product Management, EIS Group</i>
2:00 pm – 2:30 pm	General Session: Maximizing the Path to Value with EIS Group SaaS <i>Jim Caruso, Executive Vice President, WW Professional Services, EIS Group</i>
2:30 pm – 2:45 pm	Break – Pavilion
2:45 pm – 4:00 pm	Customers innovating with EIS technology
4:00 pm – 4:30 pm	Day 1 Wrap Up
4:30 pm – 6:30 pm	Partner Showcase & Reception – Kenwood I Meet, greet, and learn! Connect with key strategic partners of EIS Group. The Partner Showcase & Reception gives attendees the opportunity to meet one-on-one with EIS Group's technology and SI partners, ask in-depth questions, and learn about the latest industry trends. This event includes a hosted bar and a variety of delicious appetizers.

2019 Agenda



Wednesday – February 27, 2019

TIME

7:30 am – 9:00 am	Morning Mingle & Breakfast – Pavilion	
9:00 am – 9:15 am	General Session: Recap – Pavilion	
	Business Track – Kenwood II	Technical Track – Kenwood I
9:15 am – 9:30 am	Opening Remarks	Opening Remarks
9:30 am – 10:30 am	Partner Keynote: Insurance: The race to win... PwC View on how to win the “race” and leveraging the Essential 8 Emerging Technologies <i>Jim Quick, Financial Services Insurance Partner, PwC</i>	Partner Keynote: Market and Technology Drivers in Insurance <i>Matthew O’Mara, CEO, Karan Mishra, COO/ CIO and Santoash Rajaram, CTO, Spraoi</i>
10:30 am – 10:45 am	Break – Kenwood Foyer	
10:45 am – 11:30 am	Keynote: Top Product Changes in Usability <i>Rita Iorfida, Jim Eva, and Sergey Zyrianov, Product Strategy Executives, EIS Group</i>	Keynote: Evolution of Application Architecture to a Next-Gen Platform <i>Michael Dwyer, Chief Technology Officer and Executive Vice President, Engineering, EIS Group</i>
11:30 am – 12:00 pm	EIS DXP – The Top 5 DXP Enhancements <i>Daragh Moran, Vice President, Engineering, EIS Group</i>	Integrating ML into EIS Applications <i>Fazi Zand, Senior Vice President, Product Management, EIS Group</i>
12:00 pm – 1:00 pm	Lunch – Breezeway Lawn	
1:00 pm – 1:30 pm	Leveraging Insights in Insurance Applications and Processes <i>Fazi Zand, Senior Vice President, Product Management, EIS Group</i>	EIS DXP – Digital Experience Platform <i>Daragh Moran, Vice President, Engineering, EIS Group</i>
1:30 pm – 2:00 pm	EISU and the Path to Self-Sufficiency <i>Nancy Kelly, Senior Vice President, Customer Implementations, EIS Group</i>	Learnings and Best Practices of Implementing EIS Suite <i>Virginia Lowe, Senior Vice President, WW Sales and Services, EIS Group</i>

continued...

TIME

Wednesday – February 27, 2019

continued...	Business Track – Kenwood II	Technical Track – Kenwood I
2:00 pm – 2:30 pm	What's next in UX? <i>Zan Joshi, UX Strategist & Nathalia Sandoval, UI Engineer, EIS Group</i>	Leveraging DevOps and CI/CD for Success <i>Girts Baltaisbrensis, Vice President, CI/CD Solutions, EIS Group</i>
2:30 pm – 2:45 pm	Break – Kenwood Foyer	
2:45 pm – 3:15 pm	Mind the Gap in Customer Engagement <i>Anthony Grosso, Vice President, Product Marketing, EIS Group</i>	The Depth and Breadth of EISU <i>Nancy Kelly, Senior Vice President, Customer Implementations, EIS Group</i>
3:15 pm – 3:30 pm	Closing Remarks – Business Track	Closing Remarks – Technical Track
3:30 pm – 4:45 pm	Closing Keynote: Bubbles & Bites – Pavilion <i>Eva Bertran, Gloria Ferrer Caves & Vineyards</i>	
4:45 pm – 5:00 pm	Final Remarks – Pavilion	
6:00 pm – 8:00 pm	Wine Down Wednesday – Sonoma Valley Room & Patio One last “cheer” to a productive conference! Join us as we close the inaugural ENGAGE with a special closing networking event. Enjoy the best of California wine and cuisine as you wrap up conversations with your fellow colleagues from the conference.	